

ELIPLAST srl Company has got main purpose to manage carefully about quality problems. It means a strong empowerment by all Company's areas that must to guarantee high-quality own working (purchase area, sales area, account area, planning and logistic area, thermoplastic moulding area)

To pay specific attention to:

- Compliance with laws
- Production efficiency and its own products
- Safety and good-quality research products
- Avoiding claims and revision actions
- getting better supplier's quality

ELIPLAST srl has been making effort to keep an active rule to manage all the quality activities, as customer satisfaction, through diffusion of all concepts and verifying results obtained.

Starting point to realize these policies has been finding in these targets:

- guarantee turnover growing up through processes and Company's competitiveness improve;
- ensure full customer's satisfaction by sales area and reaches less claims;
- improve order management, keeping carefully all primary working progress;
- improve supply's quality, lowering non-conforming by suppliers;
- focus on flexibility, ductility and be able to satisfy any customers' enquiry about products and delivery time;
- focus on guarantee high-quality product and featuring maintenance during work-processes with both inside and outside checks, and if required, to certificated chemical labs;
- focus on Company innovation and reorganization to get in line on time and with our competitors also;
- improve spare production process, avoiding internal scraps and extraordinary maintenance services;
- add correct system to manage risks and opportunity

Do what is needed to keep a better carry on plan to reach and guarantee all the targets of product and service quality

Legal Representative
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